## IMPORTANT! SAVE THE ORIGINAL SHIPPING MATERIALS FOR WARRANTY REPAIR

- 1. Kirbre Enterprises Inc. ("Kirbre", "us", "we", "our") warrants the Onefinity CNC machine ("Onefinity CNC") to be free from defects in workmanship and materials for a period of twelve (12) months from the original shipment date when used in accordance with the Onefinity CNC [HYPERLNK]Owner's Manual. Warranty repairs may require you to install a replacement part provided by Kirbre or, at Kirbre's discretion, require you to return the Onefinity CNC for warranty service. The Onefinity Limited Warranty is limited to the repair of the Onefinity CNC with new or refurbished parts for any defect in material or workmanship and when applicable, at our discretion, to the exchange of your warranted Onefinity CNC for a new or refurbished Onefinity CNC of equal or greater value.
- 2. **Verification and Return**. Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the Onefinity CNC model number on the original dated sales receipt. If we conclude shipping is necessary we will provide you with a shipping label. You are solely responsible for all shipping and handling fees as well as VAT, import duties, any applicable taxes, and other related fees (collectively "**Import Costs**") you may be required to pay when shipping the Onefinity CNC to us, and we will not assume any responsibility for any payments relating thereto (including but not limited to brokerage fees, storage fees, etc.). You are solely responsible for any damage to the Onefinity CNC during shipping, so please ensure packaging of the Onefinity CNC follows the instructions provided in Section 3, "Returns", of our Shipping and Returns Policy. Any additional costs incurred for transportation or removal of your Onefinity CNC are not covered by this Limited Warranty. For all valid warranty repairs, Onefinity will pay for return shipping to you excluding any Import Costs. If your machine does not qualify for warranty repair, then you will be required to pay for all shipping related costs to and from Kirbre including any Import Costs.
- 3. WARRANTY LIMITATIONS. This warranty does not cover repairs for:
- \* Onefinity CNC used for commercial purposes or used in any manner for which the product was not intended, such as use in rental or contract trade
- \* Onefinity CNC damaged as a result of incorrect or inadequate maintenance or care
- \* Damages resulting from misuse, abuse, negligence, accidents or shipping damage
- \* Damages that are the result of normal wear and tear
- \* Damages incurred during transportation
- \* Damages incurred during assembly or maintenance
- \* Damages that are determined to be from repairs made by third parties not authorized by Kirbre
- \* Damages that are a result of user modifications or aftermarket addons that are not from Onefinity

Without limiting the generality of the foregoing, this warranty will be void and no warranty coverage will be provided if you do any of the following: install any firmware in the Onefinity CNC which is not specifically issued or authorized by Kirbre; make any change or modification to the electronics or computer components of the Onefinity CNC; attach any peripheries or accessories to the electronics or computer components of the Onefinity CNC that have not been specifically issued or authorized by Kirbre; use or attempt to use the Onefinity CNC and/or its electronics or computer components to control or move any device or object not specifically issued or authorized by Kirbre; or if the Onefinity CNC's serial number has been removed or altered.

- 4. **Obtaining Service**. Technical support is done through email only at support@onefinitycnc.com. To obtain warranty service, first email Onefinity at <a href="mailto:support@onefinitycnc.com">support@onefinitycnc.com</a> and include your order number, contact info along with a brief explanation of the issue you are having. Support will work with you via email to diagnose the issue. This may require you to send one or more pictures and/or videos to help with the diagnostics. If support deems a warranty repair is required, they will issue you an RMA authorization number and provide you with either an electronic shipping label to return your part for repair or send a replacement part that may include a return shipping label, whichever they see fit. If you are using unauthorized and unsupported user modifications (ie: Spindles, Drag Chains, Etc.) support may require you to remove these items and return the machine to factory shipping state to determine if your machine needs warranty work. Failure to comply with supports requests will void your warranty. Do NOT send any parts back to Onefinity CNC or Kirbre without authorization from support first. Any item returned to Onefinity without an RMA # will be forfeited by the shipper.
- 5. ACCEPTANCE OF THE EXCLUSIVE REPAIR AND REPLACEMENT REMEDIES DESCRIBED HEREIN IS A CONDITION OF THE CONTRACT FOR THE PURCHASE OF EVERY ONEFINITY CNC MACHINE. IF YOU DO NOT AGREE TO THIS CONDITION, YOU SHOULD NOT PURCHASE THE PRODUCT. IN NO EVENT SHALL KIRBRE, ITS DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, CONSULTANTS, LICENSORS AND THIRD PARTY SUPPLIERS BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OF PROFITS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE FOREGOING LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, WRITTEN OR ORAL. TO THE EXTENT PERMITTED BY LAW, KIRBRE DISCLAIMS ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE; TO THE EXTENT SUCH DISCLAIMER IS NOT PERMITTED BY LAW, SUCH IMPLIED WARRANTY AS DESCRIBED ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION

MAY NOT APPLY TO YOU, THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.	