# Installation and Operation Instructions Rolling-Folding Stand







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#### **General Notes**

This manual serves to familiarize you with your Onefinity CNC machine and provide all necessary information required to operate the machine safely and professionally.

This manual is applicable for the Onefinity Woodworker and Onefinity Journeyman, hereafter referred to as Onefinity.

Please completely read this manual before the first commissioning of your machine. In order to minimize the risks of injury and/or material damages, please only commission the machine and the corresponding control when you are sure that you have completely understood these instructions!

Please contact us for any further questions. Please find our contact info on page 36 of these instructions.

Please always keep these instructions nearby the machine. You should always have them readily available when you want to look up something.

Please only use this machine according to its intended use.

We cannot be held liable for persons or material damages which are caused by using the machine other than the intended use, handling which does not comply with the common use of a CNC machine or if safety regulations are not obeyed

In case of improper maintenance <u>(refer to page 28)</u> and/or wrong operation of the individual components your warranty claims are omitted.

We reserve the right to perform future technical enhancements on the machine and its components.

#### **General Instructions:**

These operating instructions explain the Onefinity and the correct handling of the CNC system. Please read these operating instructions and accompanying documents in their entirety before commissioning of the system in order to become familiar with the characteristics and the operation of the product. The improper operation of the CNC gantry milling system can lead to damage to the product and property and can cause serious injuries, electric shock and / or fire. It is imperative to adhere to the safety instructions listed in these operating instructions at all times. Should you have any questions or concerns prior to initial use of the CNC system or the need for further information, do not hesitate to contact us prior to the commissioning of the CNC system.

#### Safety Instructions and Protective Measures:

(General Safety Warnings for the Use of Power Tools )

#### Work Area Safety

**NOTICE:** Keep work area clean and well lit. Cluttered or dark areas invite accidents.



**Caution:** Do not operate the power tool in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.

**NOTICE:** Keep children and bystanders at a distance while operating a power tool. Distractions can cause you to lose control and can result in accidents.



**Caution:** Operate the Onefinity only in interior spaces on a solid, horizontal table or workbench.

#### **Electrical Safety:**



**Warning:** Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with grounded power tools. Unmodified plugs and matching outlets will reduce the risk of electric defects and malfunctions.



**Warning:** Do not expose power tools to moisture. The power tool is only suitable for indoor use. Water entering a laser tool will increase the risk of electric shocks.

#### Personal Safety:



**Caution:** Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired and/or under the influence of drugs, alcohol or medication. A moment of inattention while operating a power tool may result in serious personal injury.

**NOTICE**: All persons who operate the power tool must have read and fully understood all relevant safety and operating instructions. Misunderstanding may result in personal injury.



**Caution:** Use personal protective equipment. Always wear eye protection. Protective equipment, such as a suitable dust mask or ear protection, reduces the risk of injuries.

**NOTICE:** Dress properly. Do not wear loose clothing or jewelry. Pin your hair above your shoulders so that it cannot get caught in the Ball Screws and linear guides or moving parts.



**Caution:** This tool is controlled by a computer. During operation, it cannot be controlled directly. Lack of caution or expertise as well as program errors can lead to unexpected movements.



**Caution:** Do not touch the insertion tools or motors as they can heat up significantly during operation.



**Caution:** Never place any parts of the tool or accessories in the mouth as this can lead to serious injuries.

#### **Protective Measures:**

The Onefinity has been constructed for advanced users and is only to be operated by technically skilled persons above the age of 16. The CNC gantry milling system as well as associated tools, small parts and electrical components are to be stored outside the reach of children. The operator is solely responsible for understanding and reading the machine user guide and all relevant operating instructions in their entirety. These documents should always be storage in immediate vicinity of the machine. The manufacturer's instructions concerning the CNC machine and the tools, such as the milling spindle, are to be adhered to. The CNC gantry milling system is only to be used in a technically perfect condition which is to be ensured prior to each operation. The emergency switch as well as, if applicable, additional safety devices, always need to be easily accessible and fully functional. The use of liquids with the machine, such as the application of a coolant pump, is prohibited as it can damage the electronics. The use of lubrication systems is allowed. Please take into consideration that in this case the MDF machine table is not used as its MDF panels can swell and, thus, be destroyed.

#### Use of the Power Tool:



**Caution:** Do not alter or misuse the tool. Any alteration or modification is a misuse and may result in serious personal injury.



**Caution:** Disconnect the plug from the power source before you make any adjustments, change accessories, or store the tool. Such preventative safety measures reduce the risk of starting the power tool accidentally.



**Caution:** Store idle power tools out of the reach of children and do not allow persons unfamiliar with the laser tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.

**NOTICE:** Use the power tools, accessories etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation with high probability of superficial injury.

**NOTICE:** Do not reach into the area of the rotating insertion tools. The proximity of the rotating tools to your hand may not always be obvious.

**NOTICE:** Never use dull or damaged insertion tools. Sharp bits must be handled with care. Damaged bits can snap during use. Dull bits require more force to cut the tool, possibly causing the bit to break.

**NOTICE:** The speed and feed of the bit when carving, routing or cutting is very important. Always observe the recommended speed and feed for the particular bit.



**Caution:** If the workpiece or bit becomes jammed or bogged down, turn the power tool "OFF" by the switch. Wait for all moving parts to stop and unplug the tool, then free the jammed material. If the switch to the tool is left "ON", the tool could restart unexpectedly causing serious personal injury.

**NOTICE**: Do not leave a running tool unattended, turn power off. Only when tool comes to a complete stop and is disconnected from the mains it is safe.



**Caution:** Do not touch the bit or collet after use. After usage bit and collet are too hot to be touched with bare hands.

**NOTICE:** Do not allow familiarity gained from frequent use become commonplace. Always remember that a careless fraction of a second is sufficient to inflict severe injury.



**Caution:** When using the end mills, V-bits or cutters, always have the workpiece securely clamped. Never attempt to hold the workpiece with your hands while using any accessories. These tools can jam easily in the material, and can kickback, causing loss of control resulting in serious injury.

#### Care of the Power Tool:

**NOTICE:** Maintain the tools. Check for misalignment or binding of moving parts, breakage of parts and any other conditions that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.

#### **Additional Safety Instructions**



**Caution:** Depending on the application field of the machine (private or commercial), observe the applicable occupational safety and health, safety and accident prevention and environmental regulations.

Caution: Some dust created by cutting, milling or other construction activities contains chemicals known to cause cancer, birth defects or other reproductive harm. Some examples of these chemicals are: Lead from nonferrous metals with lead content, carbonate from carbon fiber, arsenic and chromium from chemically treated lumber. Your risk from exposures to these varies, depending on how often you perform this type of work. To reduce your exposure to these chemicals, work in a well ventilated area, and work with approved safety equipment, such as those dust masks that are specially designed to filter out microscopic particles.

Safely dispose of milling debris — recycle or safely dispose of milling debris and dust, keeping in mind flammability, (potential) spontaneous combustion, and chemical considerations. Even natural materials can have surprising implications for disposing of them, *e.g.*, walnut wood dust is aleopathic (inhibits plant growth) and an irritant to the skin and breathing tract and potentially poisonous to some animals in addition to the typical spontaneous combustion hazard which sawdust poses.

#### Personal Protective Equipment:

When working with the CNC gantry system, the operator has to wear at least the following personal protective equipment and has to be compliant with the below-mentioned safety aspects: - Safety googles for protecting the eyes against flying chips etc. - Ear protection for protecting the ears against sound and noise. - No wearing of clothes which can get caught in the machine, such as ties, scarves, wide sleeves etc. Additionally, jewelry and especially long necklaces and rings are to be dispensed with. - Shoulder-length or longer hair is to be secured with a hairnet or a hat to prevent it from getting caught in the linear guides and / or rotating tools. Prior to all adjustments to the machine, its control or system-guided tools, such as the Milling Motor, the Drag Knife or the Hot Wire Cutter, the plug is to be disconnected from the power source. Never hold the workpiece to be processed with your hands. It is mandatory that the workpiece is securely fixed on the machine table. Otherwise there exists a high risk of injuries!

#### **Emergency Stop Switch:**

The emergency stop is located on the top of the Controller housing. In order to be able to intervene at all times, the emergency stop has to be positioned in a suitable place.

By pressing the emergency stop switch, the emergency stop is triggered. The control is interrupted. Additionally, the control software receives the signal to stop the operating process. The machine stops immediately.

**ATTENTION!** The emergency stop switch can only effect the stop of all components if these components are electronically connected with the emergency stop switch.

If you want to use a system-guided tool, such as a milling and drilling motor, that features a separate ON / OFF switch and that is NOT controlled via the PC, you have to make sure that it is expertly connected with the emergency stop switch. If you do not comply with these requirements, the system-guided tool will continue to run although you have activated the emergency stop switch leading to a high risk of personal injury and damage to property! If you have any questions, please do not hesitate to contact us!

#### Residual Risk:

Despite all safety precautions against the contact with rotating or hot tools and the protection from crushes, a residual risk remains due to a careless handling and automatic movements of the CNC system.

Symbol	Name	Explanation
	Symbol: Read manual	Alerts user to read manual BEFORE first commissioning
	Symbol: Wear ear protection	Alerts user to wear a hearing protector
	Symbol: Wear safety glasses	Alerts user to wear protective glasses
<u>^</u>	General warning symbol	Alerts user to warning messages

#### Read the following carefully before operating the machine.

- 1. Keep the working area clean and ensure adequate lighting is available.
- 2. Do not wear loose clothing, gloves, bracelets, necklaces or ornaments.
- 3. Do wear face, eye, respiratory and body protection devices as indicated for the operation or environment.
- 4. Ensure that the power is disconnected from the machine before tools are serviced or any attachment is to be fitted or removed.
- 5. Never leave the machine with the power on.
- 6. Do not use dull, gummy or cracked cutting tools.
- 7. Ensure that the keys and adjusting wrenches have been removed and all the nuts and bolts are secured.
- 8. Hearing protection ear plugs or muffs, for long jobs doubling up on ear plugs or muffs may be desirable. Hearing damage is cumulative and irreversible, so one should err on the side of caution
- g. Use care when handling endmills, both to avoid being cut, and to avoid damaging them. Handling them with suitable gloves, or using a cloth to avoid contaminating them is recommended. Inspect them carefully before each use and ensure that they are securely held by the collet.
- 10. Never leave the machine running unattended/unsupervised.
- 11. Always inform someone before operating the machine and check in with them after successfully completing work.

#### Workspace:

The workspace needs to provide enough space around the Onefinity CNC for the machine to work comfortably and to be able to fully use its traveling paths. Additionally, a safe distance to possibly nearby positioned machines is to be maintained. The location of the machine as well as the workplace surrounding the machine has to be sufficiently illuminated.

As with all machinery, there are certain hazards involved with the operation and use of your machine. Using it with caution will considerably lessen the possibility of personal injury. However, if normal safety precautions are overlooked or ignored, personal injury to the operator may result. If you have any questions relating to the installation and operation, do not use the equipment until you have contacted your supplying distributor.

### Description

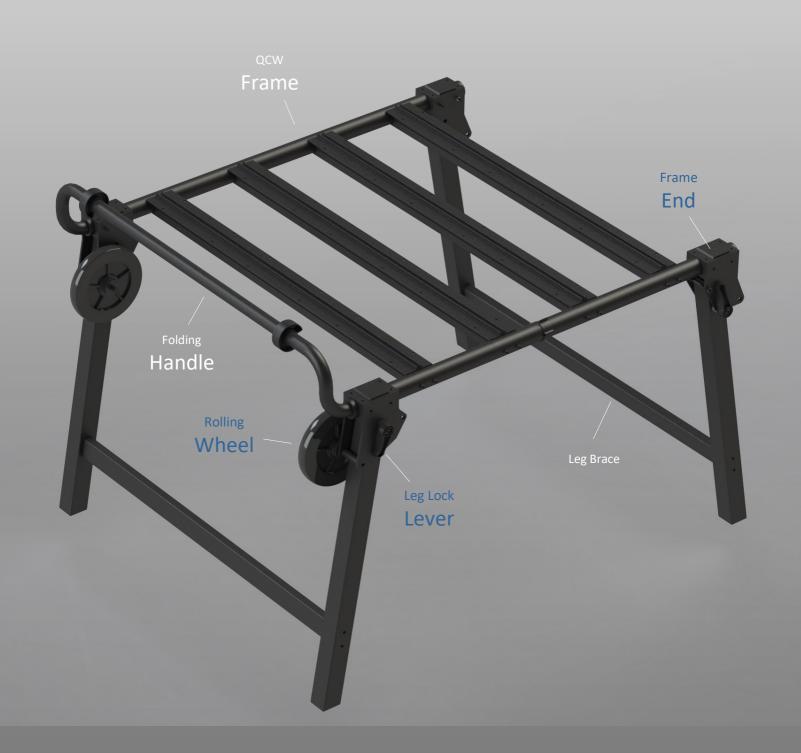
The Onefinity is a multifunctional CNC gantry milling system for the permanent and regular processing of wood, plastics and non-ferrous metals.

Thanks to the innovative design, how and where you carve is limitless! Feel like carving an intricate inlay into your dining table, no problem? Have a small shop where space is limited, Onefinity has been design to be quickly dismantled and stored!

With Fast Travel Precision Ball Screws, gone are the stretchy belts and high maintenance Lead Screws found on similarly priced machines. Hardened Steel Hollow Linear Motion Shafts means no more plastic wheels that require frequent adjustment and a powerful CNC controller with built in CAM software and 7" HD Touch Display allows for operation without a computer!

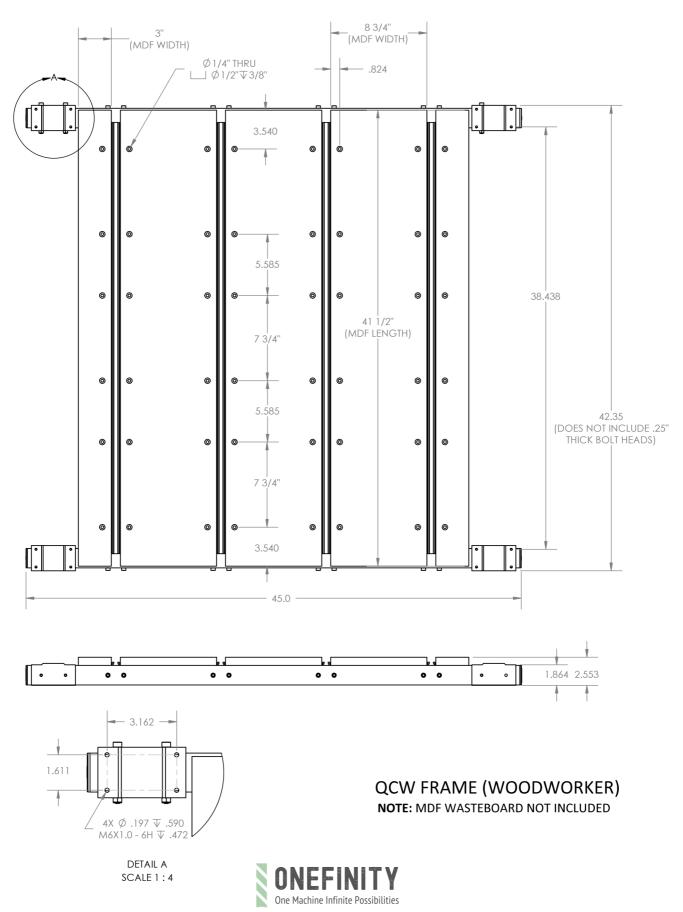
The machine has three axes which are offset by 90°. This way, it is possible to travel to any point within the working space. Each axis is equipped with up to two stepper motors and stall homing. The stepper motors drive the movable axes elements via precision ball screws. The position of the axis is determined during the reference run (homing cycles), at the beginning of the job, with the aid of the stall homing. The machine table may consist of any solid flat surface big enough to mount the Rails and Controller. The Onefinity consists of the following, sometimes optional, components: - Onefinity Woodworker, Machinist; - electronic control unit in a separate aluminum housing, Z-Slider, Wire harness and Hardware.

### Anatomy of the Rolling-Folding Stand





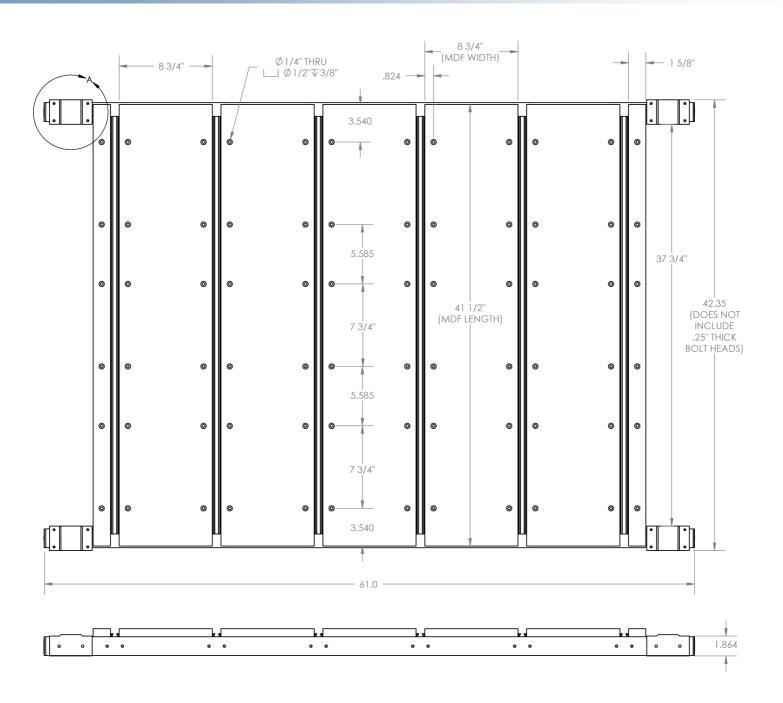
### Specifications (Woodworker Version)

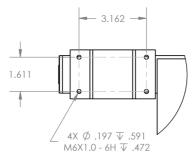


#### General Disclaimer:

While Onefinity has made every effort at the time of publication to ensure the accuracy of the information provided herein, product specifications, configurations, system/component/options availability are all subject to change without notice. Product design specifications and colours are subject to change without notice and may vary from those shown. Errors and omissions excepted. Images displayed are for illustration purposes only. The images are intended to help illustrate the product and it's functions and are not indicative of actual relative differences.

### Specifications (Journeyman Version)





DETAIL A SCALE 1:4





#### General Disclaimer:

The following instructions detail how to assemble the Rolling-Folding Stand onto the QCW Frame. For instructions on how to assembly the QCW Frame and attach the Onefinity CNC please see the QCW Frame manual. Please read these entire instructions carefully. If you have any problems or do not understand these instructions please contact us at: support@onefinitycnc.com or 1-888 717 4242 for further assistance. For step-by-step instructional and how-to videos please visit our YouTube page at: https://www.youtube.com/onefinitycnc. Note: It is highly recommended that you view all of our assembly videos prior to attempting to assemble your Onefinity machine and accessories.

**Step 1:** Start by removing the outside Frame End Bolt on the right side of the QCW Frame (Blue Arrow) **Note:** Only remove the outside bolt on the right side of the QCW Frame. This will keep the holes lined up and make installing the legs much easier.



**Step 2:** Install the Non Wheel legs to the QCW Frame using the longer supplied replacement bolt in place of the Frame End bolt that you removed in step 1. Note: Ensure the Lock Lever is



Please note: If you find the Non Wheel Leg Plates are unable to fit around the Frame End, loosen the Leg Stop Bolt slightly (Red Arrow). Make sure you re-tighten this bolt after the Legs are installed.



**Step 3:** After you have attached the non wheel legs using the outside bolts, remove the inside bolts (Blue Arrow)



**Step 4:** After removing the inside bolt, rotate the leg clockwise (Green Arrow) until the hole in the Leg Plate lines up with the hole in the QCW Frame End. Once the holes are lined up, install the back bolt through the Leg Plate and Frame End and secure using the previously removed nut. Do this for both Legs.



**Step 5:** Now that you have attached the Non Wheel Legs we will attach the Wheeled Legs. Start by removing the inside Frame End Bolt (Blue Arrow). Do this on both sides. **Important Note:** This time we are removing the inside Bolt not the outside bolt.





**Step 6:** Install the Wheeled Legs to the QCW Frame using the inside Frame End bolt that you removed in step 5. **Note:** Ensure the Leg Lock Lever is facing the outside (Blue Arrow) and the wheels are on the inside.



**Step 7:** After you have attached the wheeled legs using the inside Frame End Bolts, remove the outside Frame End Bolts (Red Arrow). Do this on both sides.



**Step 8:** After removing the outside Frame End Bolts you need to remove the Cap Plugs (Blue Arrow). Do this on both sides.





**Step 9:** Before re-installing the outside Frame End Bolts you need to insert the Handle into the QCW Frame Tubes. Insert the Handle into the QCW Frame Tubes until the holes in the Handle line up with the holes in the Frame Ends. If you find it tight you can use a rubber mallet. **Note:** The Handle must be installed on the side where the wheels are located.



**Step 10:** Once the Handle has been installed, rotate the Wheeled Legs (Green Arrow) until the holes in the Leg Plates line up with the holes in the Frame Ends (Red Arrow).



**Step 11:** After installing the handle and lining up all the holes you can re-install the outside Frame End Bolts (Blue Arrow). Do this on both sides.



**Step 12:** With the Legs now installed, we can attach the Leg Braces using the supplied four (4) bolts.



**Step 13:** Now that the Rolling-Folding Stand is assembled, install your Waste Board and Onefinity CNC as shown in the QCW Frame Manual. The QCW Frame Manual can be found on our website at: www.onefinitycnc.com/support



**Step 11:** With the Wasteboard and Onefinity CNC installed, the Controller can be attached. Remove the front four (4) Wasteboard screws, position the Controller between the T-Track extrusions, line up the holes and fasten the Controller in place using the four (4) Wasteboard screws. **Note:** Be careful not to over tighten the screws as they may strip.

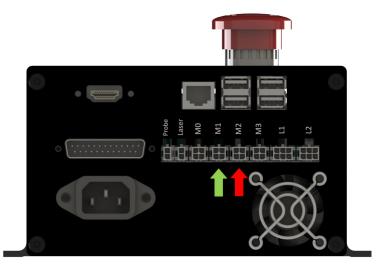






### Assembly Instructions (Wiring)

Step 11: It's now time to wire up your machine. We'll start with the Y-Axis's. Plug connector labelled M1 into the controller port labelled M1 (Green Arrow). Plug connector labelled Y1 into the front of the right Y-Rail (Green Arrow). Plug connector labelled M2 into the controller port labelled M2 (Red Arrow). Plug connector labelled Y2 into the front of the left Y-Rail (Red Arrow). Important note: Ensure you route the Y-Axis wires between the Rail End and Stand Handle (Pink Arrow)



**Please note:** The small M connectors that plug into the back of the controller can be difficult to plug in. You may need to twist and wiggle them while pushing them in.



Once the Y-Axis wires are plugged in, use the Wire Clips to secure them to the QCW Frame Tube.







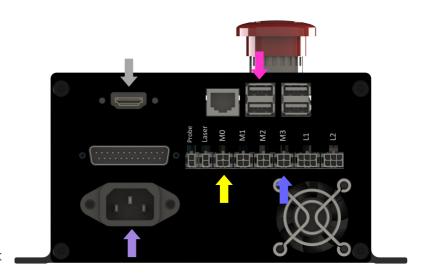
### Assembly Instructions (Wiring)

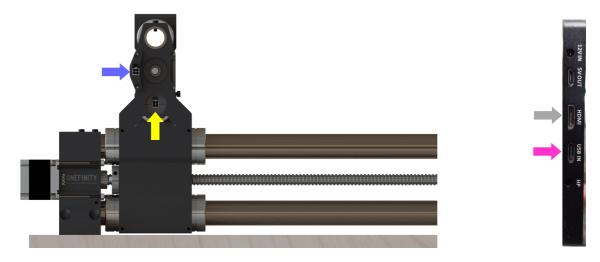
**Step 12:** Connect the X-Rail by plugging connector labelled **MO** into the controller port labelled **MO** (Yellow Arrow). Plug connector labelled **X** into the side of the X-Rail (Yellow Arrow). Connect the Z-Axis by Plugging connector labelled **M3** into the controller port labelled **M3** (Blue Arrow). Plug connector labelled **Z** into the side of the X-Rail (Blue Arrow).

Please note: The small M connectors that plug into the back of the controller can be difficult to plug in. You may need to twist and wiggle them while pushing them in.

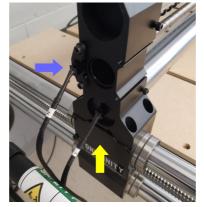
Plug one end of the power connector into the controller (Purple Arrow) and the other into a wall socket.

Connect the Touch Display using one of the USB ports (Pink Arrow) and the HDMI port (Grey Arrow) and connect the other ends to the Touch displays USB port (Pink Arrow) and HDMI port (Grey Arrow).











### How to fold the Rolling-Folding Stand



**Caution:** The Rolling-Folding Stand with the Onefinity CNC attached is heavy! If you are not able to comfortably lift 100lbs+ please get assistance.

Before you start folding your stand you'll need to either disconnect and remove your display or clamp it to the wasteboard.







**Step 1:** On the side of the Rolling-Folding Stand where the Handle and Wheels are located, Unlock one leg by pull out the Stand Lock Handle (Pink Arrow) and rotate it until it's located over the bottom Locking Pin (Green Arrow) Once located over the Locking Pin, push it in all the way. **Note:** You may need to use some force.









**Step 2:** Repeat Step 1 for the other side. **Note:** Only unlock the legs on the side where the Wheels and Handle are locked.

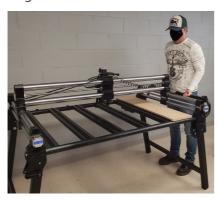






### How to fold the Rolling-Folding Stand

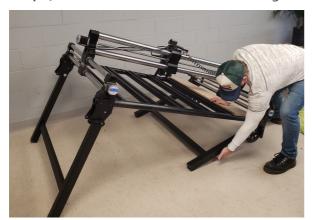
**Step 3:** With the legs unlocked, use the Handle to lift up the Rolling-Folding Stand so the Legs are approximately an inch off the ground. Using your foot, push the legs inward. Once the legs are pushed inward approximately 30 degrees, you can lower the Rolling-Folding stand to the ground. **Note:** For illustration purposes, we have removed some of the Wasteboard.







**Step 4:** With the wheel side now on the ground, pull the legs up tight to the QCW Frame.





**Step 5:** With the Wheel Side Legs locked in the folded position, walk around to the other side and grab the Leg Brace and flip the machine up so it rests on the Handle. **Note:** To wheel the unit around, it is usually easiest to do at this point. Grab the Leg Brace and tilt the unit until it is at a comfortable height and wheel it to its resting location.







### How to fold the Rolling-Folding Stand

**Step 6:** With your Rolling-Folding Stand in its resting location, you can now fold in the remaining legs. Unlock one leg by pull out the Stand Lock Handle and rotate it until it's located over the Locking Pin. Once located over the Locking Pin, push it in all the way. **Note:** You may need to use some force and/or wiggle the leg in order to push the Lock Handle all the way in.







Step 7: Repeat Step 6 to unlock the other side of the leg.







Step 8: With the legs unlocked, you can now fold the Legs in.







Congratulations! You have completed folding up your Rolling Folding Stand...

### How to unfold the Rolling-Folding Stand



**Caution:** The Rolling-Folding Stand with the Onefinity CNC attached is heavy! If you are not able to comfortably lift 100lbs+ please get assistance.

**Step 1:** Unlock one leg by pull out the Stand Lock Handle and rotate it until it's located over the bottom Locking Pin. Once located over the Locking Pin, push it in all the way. **Note:** You may need to use some force and/or wiggle the leg in order to push the Lock Handle all the way in.







**Step 2:** Repeat Step 1 to unlock the other side of the Legs.







**Step 3:** With the legs unlocked, use the Leg Brace to unfold the Legs. **Note:** For illustration purposes, we have removed the Onefinity CNC and Wasteboard.









### How to unfold the Rolling-Folding Stand



**Caution:** The Rolling-Folding Stand with the Onefinity CNC attached is heavy! If you are not able to comfortably lift 100lbs+ please get assistance.

**Step 4:** On the side of the Rolling-Folding Stand where the Handle and Wheels are located, Unlock one leg by pull out the Stand Lock Handle and rotate it until it's located over the bottom Locking Pin. Once located over the Locking Pin, push it in all the way. **Note:** You may need to use some force.







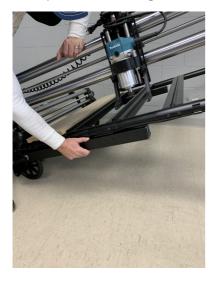
**Step 5:** Repeat Step 4 for the other side.







Step 6: With the legs unlocked, unfold the Legs down until they touch the floor..







### How to unfold the Rolling-Folding Stand



**Caution:** The Rolling-Folding Stand with the Onefinity CNC attached is heavy! If you are not able to comfortably lift 100lbs+ please get assistance.

**Step 7:** Grab the Handle and lift up the Rolling-Folding Stand until it nearly horizontal then use you foot to finish unfolding the Leg. **Important note:** If you are not able to comfortably lift 100lbs+ please get assistance.

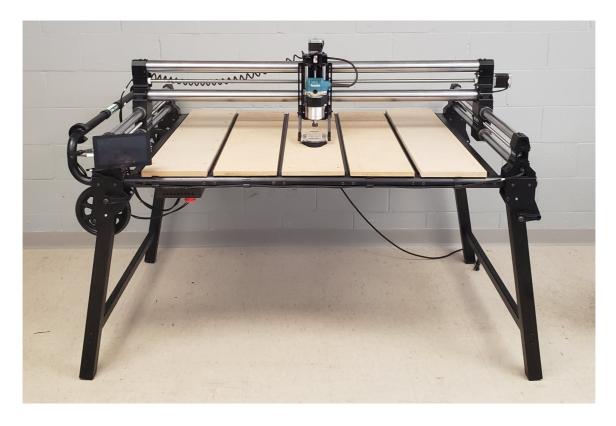






Congratulations! You have completed un-folding your Rolling Folding Stand.

Detailed how-to's and assembly videos can be found on our YouTube Page:

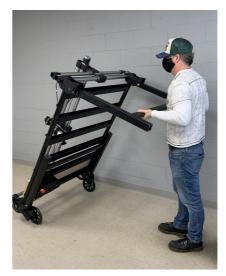


### How to easily roll your Rolling-Folding Stand around

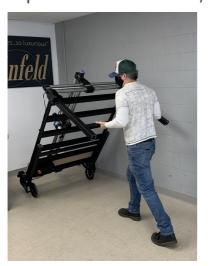
**Step 1**: Start by unfolding the Non Wheeled Legs. Grab the Leg Brace and tilt the Onefinity CNC until it's at a comfortable level. **Important note:** If you are not able to comfortably lift 100lbs+ please get assistance.







**Step 2:** While the unit is tilted, wheel it to the desired location.







**Step 3:** Once the unit is at it's resting position, tilt the unit back up so it's resting back on the Handle and fold the Legs down to store.







### **Onefinity Warranty Policy**



## ONEFINITY 12-MONTH LIMITED WARRANTY

PLEASE SEE REVERSE SIDE FOR DETAILS



#### Limited warranty details

#### IMPORTANT! SAVE THE ORIGINAL SHIPPING MATERIALS FOR WARRANTY REPAIR

Onefinity warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one year (12 months) from the original shipping date. Shipping and handling fees are to be paid for by the customer. Onefinity agrees, at its option during the warranty period, to repair any defect in material or workmanship or to furnish a repaired or refurbished product of equal value in exchange without charge (except for a fee for shipping, handling, packing, return postage, and insurance which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on original dated sales receipt.

WARRANTY LIMITATIONS This warranty does not include:

- \* Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use
- \* Any condition resulting from incorrect or inadequate maintenance or care
- \* Damage resulting from misuse, abuse, negligence, accidents or shipping damage
- \* Dissatisfaction due to buyer's remorse
- Normal wear and tear
- \* Damages incurred during transportation
- Damages incurred during assembly or maintenance
- Damage that is determined to be from repairs made or attempted by anyone other than qualified technicians

Without limiting the generality of the foregoing, this warranty will be void and no warranty coverage will be provided if you do any of the following: install any firmware in the machine which is not specifically issued or authorized by Onefinity; make any change or modification to the electronics or computer components of the machine; attach any peripheries or accessories to the electronics or computer components of the machine which have not been specifically issued or authorized by Onefinity; use or attempt to use the machine and/or its electronics or computer components to control or move any device or object which is not specifically issued or authorized by Onefinity.

To obtain warranty service, first email Onefinity at support@onefinitycnc.com and include your order number, contact info along with a brief explanation of the issue you are having. Once your email is received a Onefinity team member will contact you by telephone to conduct a warranty diagnosis. You may be required to provide pictures and/or video of the claimed defect. If Onefinity determines that your machine qualifies for warranty repair, then, at Onefinity's option, Onefinity will either ship to you a replacement part for you to install or require you to return the machine to Onefinity for warranty service. Onefinity also may require you to return the machine if Onefinity cannot determine from the warranty diagnosis whether your machine qualifies for warranty repair. In this case, you also must provide a credit card to cover shipping charges in the event your machine does not qualify for warranty repair. Your card will not be charged if your machine does qualify for warranty repair. If return of your machine is required, Onefinity will provide you with a prepaid shipping label and accept responsibility for damage during shipping only if you package the returned machine exactly as it was shipped to you using all of the original shipping materials. If you no longer have the original materials then you are solely responsible for the cost of shipping the machine to Onefinity. If you do not package the machine exactly as it was shipped to you using the original materials, then you will be solely responsible for any damage during shipping. For all valid warranty repairs, Onefinity will pay for return shipping to you. If your machine does not qualify for warranty repair, then the credit card you provided will be charged the cost of shipping to and from Onefinity.

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#### Notes



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